

MAKING THE MOST OF YOUR NEW PREPAID SMART METER



Hello Customer,

You've been upgraded to a new Smart Meter. Here are the steps to top up your prepaid service and check your balance with your new meter.

HOW TO CHECK YOUR PREPAID BALANCE ON YOUR SMART METER

STEP 1:

Download the "MYJPS MobileApp" from the Google Play Store or Apple Store

STEP 2:

Register your account information

STEP 3:

Go to the MYJPS Mobile App Homepage

STEP 4:

Click on 'Account Details'

STEP 5:

View your kWh balance.

OR

Text Your Prepaid Number to 876-552-4577 (Digi) or 876-999-4577 (Flow) to get balance
Example: "P0012345*BAL"
NB: SMS is free.

TOPPING UP YOUR SMART METER

MYJPS MOBILE APP

STEP 1:

Select Account

STEP 2:

Click Add Credit button
The purchase window will pop -up

STEP 3:

Select the predefined amount or enter the amount you want to purchase

STEP 4:

Choose payment method

STEP 5:

Click PAY

OR

BILL EXPRESS OR GO VENDORS

STEP 1: Determine the amount of credit required

STEP 2: Provide the PAYG account number #
- e.g P0000XXX to the agent

STEP 3: The kWh value will be sent directly to the meter

If your prepaid vendor does not send credit directly to your meter, please check your receipt for instructions on how to top up.



For more information:
888-225-5577 / 888-935-5577



**DOWNLOAD &
REGISTER**